

ANDERSON MEDICAL GROUP



We strive to provide our patients with accountable patient care. Accountable care means that we take responsibility for quality, safety, cost, and your experience of care. It also means that we are focused on preventing disease, promoting and maintaining health, and intervening early when illness threatens.

Our commitments to YOU

- Availability of same-day appointments
- Availability of telephone and portal care
- Hospitals, admitting privileges, and the use of hospitalists

Copays

All copays are due at time of service. This charge is the responsibility of the patient along with coinsurance/deductibles.

Forms

There is a \$25 fee associated with form completion. This includes FMLA, Work Comp and etc. This does not include new patient paperwork.

Insurance Cards

Insurance cards are required to be present at the time of your appointment. You are responsible for any insurance changes, co-payments, co-insurance, deductibles or non-covered services.

Late & No Show Appointments

Please call ahead if you are running late and we can make you aware if accommodations can be made for you. If you are greater than 15 minutes late for your appointment you are considered a late arrival. Late arrivals will be offered the next available appointment. All patients are responsible for a \$25.00 No Show Fee for not canceling appointments 24 hours prior to appointments.

Medications

Please request medication refills or renewals directly from your pharmacy. Bring a complete list of all your medications with you to every office visit.

Referral requests

If you feel you need to see a specialist, please call our office first. We may be able to provide the service you need. In the event that a specialist is needed, we will provide a referral.

Again, welcome to our practice. We look forward to getting to know you and helping you with all your medical needs.